



## DISCOVER MORE VALUE BY USING IN-NETWORK PROVIDERS

In-network providers and health care facilities are part of Anthem's network and have negotiated discounted rates, meaning you generally pay less when you stay in-network. Out-of-network providers will generally cost you more because they do not offer discounts on the fees for their services. See below for steps for finding medical, prescription drug and vision providers through Anthem.

### Medical

Visit **anthem.com** and select **Find Care**. You can search as a member or a guest.

- **For members:** Select **Log in for Personalized Search** on the left.
- If you are not enrolled in an Anthem plan, choose **Basic search as a guest**. Answer the questions regarding:
  - Type of plan or network (select **Medical Plan or Network**)
  - State you need care in
  - How you get health insurance (select **Medical (Employer-Sponsored)**)
  - Type of plan you want to search under

Then enter your city, county or ZIP code and choose the type of Care Provider you want to find.

**Note:** When selecting the Medical Plan or Network from the drop-down menu, most partners are covered under the **National PPO (Blue Card PPO)** network. However, some states and regions have different networks. Contact Anthem Health Guide at **800.514.4538** with questions related to your Medical Plan network.

### Prescription Drug

View the CarelonRx retail pharmacy directory by visiting <https://file.anthem.com/BASEABCBS.pdf>. The directory lists pharmacies by state then county.

### Vision

Visit **anthem.com** and select **Find Care**. You can search as a member or a guest.

- **For members:** Select **Log in for Personalized Search** on the left.
- If you are not enrolled in the Anthem vision plan, choose **Basic Search as a guest**. Answer the questions regarding:
  - Type of plan or network (select **Vision Plan or Network**)
  - State where the plan or network is offered (select **Ohio**)
  - How you get insurance (select **Vision**)
  - Plan or network (select **Blue View Vision Insight Plus**)

## GET THE MOST OUT OF YOUR ANTHEM PLANS WITH THESE TWO RESOURCES

- **Anthem Health Guide:** Access a team of customer service experts, which include registered nurses, who advocate for your health. From helping you understand your plan and costs for care to finding in-network providers and answering health questions, Anthem health guides are here to make navigating your health care journey easier. Call **800.514.4538**.
- **Sydney Health app:** Get your medical, prescription drug and vision benefits information together in one place, making it easy to keep track of everything on the go. You can view your digital ID cards, find care, compare costs, check claims and much more! You can even chat in real-time with an Anthem Health Guide. Download the app from Google Play™ or the App Store®, or scan this QR code with the camera on your mobile device.

